

## EXPLORE GROUP – JOINING INSTRUCTIONS

If you're reading this then you will soon be lucky enough to experience what it's like to be out on the water, taking part in one of our unique sailing experiences in the 'City of Sails!'

Before you head out, here are a couple of instructions to prepare you and help make your experience that much more enjoyable.

FIND US:

**EXPLORE BOOKING KIOSK** (opposite 'Dr Rudi's Rooftop Bar')

Viaduct Harbour Basin. **Please aim to arrive 10 mins prior to your scheduled start time.**

All of our Sailing experiences depart from the Viaduct Harbour Basin. On arrival, check in with our friendly Kiosk staff to let them know you've arrived.

Your skipper will then come and meet you and brief you on what's in store before escorting you down to the boats.

**Note:** If you have chartered multiple boats, please try and arrange to split your group into teams prior to arrival.

WHAT TO WEAR:

- Comfortable, warm clothing
- Secure, Flat soled shoes (Jandals/Flip-flops/Sandals not recommended)
- We can supply Wet Weather Jackets if required but you are welcome to bring your own.

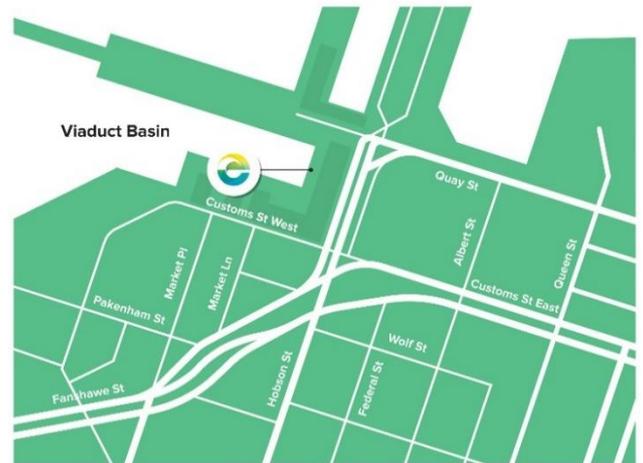
WHAT TO BRING:

- Sunglasses (ideally with a cord to stop them from taking a swim)
- A hat
- Sunscreen (if you forget we do have some on board)
- Camera – please ensure that it has a wrist/shoulder strap to keep it secure. A waterproof case is also advisable. We will not be held responsible for any damage/loss.

STORAGE ON BOARD:

- America's Cup Yachts – NO
- Harbour Cruising Yachts – YES
- Maxi Yachts – YES

The America's Cup boats don't have any storage for bags etc. on board but we do have locked storage boxes on the pontoon where you can leave any belongings/bags that you don't need to take with you on the boats.



## FAQs

**DO I NEED TO HAVE ANY SAILING EXPERIENCE?** No sailing experience is necessary for any of our options. We will provide a professional, experienced crew who will be there to help you learn the ropes.

**IS IT SUITABLE FOR ALL ABILITIES?** Our experiences are suitable for most abilities and it also depends on the vessel. If you are unsure, please contact our team for more information. Lightweight wheelchairs are permitted on the America's Cup yachts.

**WILL I GET SEA SICK?** It depends on how easily you are affected. Generally the waters around Auckland are sheltered so are not too rough but there is a possibility of sea sickness. However, our crew are experienced in dealing with this and have a few tricks up their sleeves to help combat sickness. If you are worried, you can purchase sea sickness tablets and/or wristbands for your local pharmacy.

### **IS THERE A TOILET ON BOARD?**

America's Cup Yachts – no  
Harbour Cruising Yachts – yes  
Maxi Yachts – yes  
Spectator Vessel – yes  
Tenders - no

### **WHAT HAPPENS IF IT'S RAINING/TOO WINDY?**

**RAIN** - We go ahead even if it's raining. We can supply wet weather jackets if required.

**WIND** – You may be surprised to know that there is the possibility of it being too windy for sailing. This is mainly for the America's Cup Yachts which are designed to withstand certain wind conditions. In the event that Explore Group cancel a charter due to this, we will aim to arrange another vessel(s) or we can re-schedule for another date at no extra charge. You can request further Terms & Conditions separately if required.

**CAN I BRING A CAMERA/PHONE ON BOARD?** Yes of course you can but it is at your own risk. We recommend that cameras have wrist or shoulder straps so that they can be secured. Phones can be brought on board but we cannot guarantee that they will stay dry.

**If you have any other questions, please feel free to contact our team on +64 9 965 3394.**